**Known Issues in Gammill Elevate® 1.0.2**

Updated 5/15/2018

To assist our users this is a list of known issues with Elevate. Known issues are given high priority in our development process.

**Known Issue 1:** In Multirow, "Adjust Quilt Length" will crash the Elevate app if a value with two decimal points is entered (ie: 54..3 or 54.3.2 will crash).

*Solution:* In "Adjust Quilt Length" make note of the existing pattern length, then click "Clear" and type the new pattern length. Or be careful while editing the length so that you do not enter a second decimal point.

**Known Issue 2:** In Block Edit "Fit to Margin" feature, if "Maintain Aspect" is off then pattern will not be properly fit to the boundary.

*Solution:* Use orange handles as needed to place pattern in boundary as desired.

**Known Issue 3:** If patterns are not connected and tie-offs are set to manual and user commands needle to be down when sewing finishes then the needle will be down when moving to the start of the next pattern, which will pull on the quilt and could damage it.

*Solution:* When using Manual ties feature, be sure at the top of the screen that the Needle icon is set to stop up.

**Known Issue 4:** In Pattern Manager, Pattern Cloud section, clicking "Sync Patterns" with no WiFi connection will cause the incorrect message "Sync Complete, No changes for 0 patterns".

*Solution:* If you receive this message then fix your WiFI connection and try to "Sync Patterns" again.

**Known Issue 5:** In Block Stitch Boundary there is no option to restart sewing.

*Solution:* If you get a thread break while stitching a boundary, it will be necessary to press Stop. Then with the Needle Off press Start, allow head to follow boundary till just before the thread break. Then press Pause, bring the bobbin thread up with your single stitch button, take several tacking stitches, then with Needle On press Start to continue sewing.

**Known Issue 6:** On a V1 retrofitted to a V2, four handle buttons show at the bottom of the tablet screen, but there are only two physical handle buttons present on the machine.

*Solution:* On the screen of the tablet, program the two buttons on the left (A&B) to be the function you want for your left handlebar button (for example, "single stitch"). Do the same for the two buttons on the right (C&D).

**Known Issue 7:**  On an Elevate Vision "My Stitch Preset" does not switch to Constant Speed, instead it switches to Basting.

*Solution*: Instead of using Stitch Preset to change handguided mode just start and stop the desired functions.