

Known Issues in CreativeStudio®

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To assist our users this is a list of known issues with Version 4.1.

Known Issue 1: Dividing a Pattern that has Designer Pauses, can cause extra “pause” marks to show, and possibly cause an exception error.

Solution: Right click pattern, under options, click “Remove Designer Pauses”.

Known Issue 2: Echoing two patterns brings up message “Echo one pattern at a time”, and then CAD screen turns grey.

Solution: To save the project, click “Remove Quilt Group” in the Project Explorer, next time echo only one pattern at a time.

Known Issue 3: Using Virtual Stitchout (VS) or F2 can toggle patterns as unsewn. If this is the first time you have run VS, it will work properly. If it is the second time running VS and the sewn state has changed, then patterns become toggled as unsewn.

Solution: Before running VS for a second time, click Save Project, then use Open Project to reopen the same project. This will clear the previous VS sewn state array.

Known Issue 4: Keyboard shortcuts may stop functioning when the cursor slides down to the status bar on the CAD screen.

Solution: To fix move mouse up into CAD area or press Escape on the keyboard.

Support Issue 1: With Power Assist on the Diagnostics Servo Hold button may not function properly.

Solution: Exit Diagnostics, turn off Power Assist then reattempt Diagnostic Servo Hold.